

The collection, use & disclosure of personal information

Your provision of Personal Information to Kelowna Yacht Club (KYC) means that you agree and consent that we may collect, use and disclose your Personal Information in accordance with this Privacy Policy. If you do not agree with these terms, you are requested not to provide any Personal Information to KYC. Unfortunately, certain services can only be offered if you provide Personal Information to KYC. Consequently, if you choose not to provide us with any required Personal Information, Kelowna Yacht Club may not be able to offer you those services. KYC collects only such information from individuals or organizations as is required for the purposes of providing services or information to them.

Cancellations and refunds

Sailing Lessons

The Kelowna Yacht Club's Sailing School requires 2 weeks' notice for a full refund on any course. Partial refunds will be considered on a case by case basis if the spot can be resold.

The Kelowna Yacht Club reserves the right to cancel any class that does not meet the minimum 3 students and will issue a full refund.

Boat Rentals

The Kelowna Yacht Club's Sailing School requires 48 hours notice for a full refund on any course. Partial refunds will be considered on a case by case basis if the boat can be re-rented.

Regatta's

The Kelowna Yacht Club requires 48 hours notice before the event for a full refund on any pre-registration entry fee.

No exceptions will be considered.

Events

Registrations can be cancelled until 2 days before the event at 12:00 am. Registrations cancelled fewer than 2 days prior to the event at 12:00am will be charged 100% of the registration fee.

Donations

The Kelowna Yacht Club's Sailing School (KYC) is grateful for all donations; however, KYC is not a registered charity and as such, may not issue tax receipts. All donations are considered final and non-refundable.

If you have any questions about our Cancellation and Refund policy, please, email our Administration Office at admin@kelownayachtclub.com.