



May 8, 2020

Good afternoon,

I hope this message finds you and your families safe and healthy.

As many of you are aware, the Province of BC announced on Wednesday the [Restart Plan](#), which includes the re-opening of businesses that were mandated to close, such as our Clubhouse and Member Lounge services. With this, I wanted to take a moment to update you from our perspective.

At this time, the complete information regarding the requirements needed to resume operations are not available, however the Operations team is working diligently so that once the all of the information is available to us, we can implement these requirements and open.

With this in mind, we are pleased to be able to announce the following:

- **Dockhands will be available to members starting Friday, May 15.**
We are pleased to welcome back Spencer and Jolana, who will be available from 9AM - 4PM at this time and can be reached by phoning 250-869-5744.
- **Dock Delivery and Take Out service will be available to members starting Friday, May 15.**
Keep an eye on your email and our social media channels as we will be sending more information out about this new and exciting service later next week.
- **Reception will be open Friday, May 15 to Sunday, May 17 from 11:00 AM to 3:00 PM.**
We will communicate with you next week the full Reception hours for the upcoming season.
- **The Member Lounge is expected to re-open on Thursday, May 21.**
This is based on receiving final approval from WorkSafeBC in order to allow for us to resume operations. There will be changes to the way we provide service in the Lounge, and we will communicate these expected changes to you prior to opening.

As we begin to adapt the Clubhouse and our services to the new government regulations, the most important piece is ensuring all members, staff and guests on Club property continue to follow the safe practices and all posted signage.

We understand that with the warm weather, being outside is more desirable and we are seeing an increased number of people on the docks and in the basin. We wish to remind you when on property, to respect those around you. We recognize that many people have different levels of comfort during this time, and we must remain respectful of this. We are still being asked by the provincial government to



maintain physical distancing when outside of our households. You may enjoy the company of your “social bubble” on your vessel, however we wish to remind you that congregating on the docks to meet with your neighboring members or setting up lawn chairs, which has been observed, is not permitted at this time as it does not allow for 6ft distancing.

Together, we can take these actions to keep the curve flat, ensure the well-being of others, resume certain Club services and strengthen our commitment to providing a safe Club for all.

There still remains many unknowns, and we will continue to adapt to all government regulations and requirements as they are made available to us. In addition, we will maintain our commitment to the Membership to continue transparent and open communication.

A reminder, there will be a [virtual Town Hall](#) held on **Thursday, May 14 at 5:30 PM**, and I look forward to sharing more on these upcoming initiatives then.

Thank you for your continued support of the Club. If you have any questions, please do not hesitate to reach out to me at any time.

Stay safe and take care of each other.

Warm regards,
Thom