



Watersports Attendant

Summary:

Under the supervision of the Watersports & Education Manager, this position entails helping set-up and maintain Kelowna Yacht Club Boat & Paddle Club. We are looking for a hard-working, self-directed individual who enjoys the outdoors and puts a premium on customer service. Assisting members, maintaining equipment, and enforcing safety measures according to Kelowna Yacht Club and Transport Canada standards will all be involved in this position. This includes working hand in hand with the Watersports and Education Assistant Manager, Instructors, and Dockhands to ensure a safe and fun experience at the Kelowna Yacht Club.

Responsibilities:

- Perform daily operations of the rental programs (Safe and Fun!)
- Brief and debrief with the team every day, keeping a strong and energetic attitude
- Ensure the safety of staff, renters, and KYC members
- Orchestrate customer service needs and requests
- Communicate effectively with renters, members, KYC staff, directors, and all other contacts
- Maintaining and requesting repairs of all equipment throughout the summer
- Ensure boats are running well, clean, fueled, and ready at all times
- Assist with repairs and maintenance at the end of the season
- Promote and develop safe boating in the Okanagan
- Understand of the importance of safety regulations
- Assist customers with kayak, paddleboard, and boat rentals
- Assist Marine Mechanic with bookings, charges etc.
- Answer emails and calls
- Manage bookings, charges etc. online

Pre-Requests:

- Pleasure Craft Operator Card
- Boat handling experience
- Physically able to lift kayaks, paddleboards, and fuel tanks
- Standard First Aid and CPR Level C



The Kelowna Yacht Club may be able to assist you in attainment of these qualifications prior to the start of the season

Schedule: Seasonal (July-August, Full time)

Benefits:

- Competitive salaries, performance bonuses and paid orientation sessions
- Opportunities to participate in racing, private lessons, race committee, after school sailing, regattas, keel boat sailing and adult sailing programs to earn additional remuneration
- Uniforms
- Free use of Paddleboards and Kayaks
- Discounted Meals, Merch and Boat Rentals
- Coaching development opportunities

Salary: (\$18 per hour)

To apply, email your resume to: sarah@kelownayachtclub.com